



**MERCY  
RELIEF**



**ANNUAL REPORT 2020**

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## ABOUT MERCY RELIEF

Headquartered in Singapore, Mercy Relief was established in 2003 to respond to human tragedies and disasters in the Asia Pacific. Today, we are Singapore's leading independent disaster relief agency with dedicated leadership, capacity building expertise and an affiliate network operating across the entire disaster management cycle.

Mercy Relief provides emergency aid within 72 hours of an international appeal in the aftermath of a disaster. The objective of our longer-term sustainable development programmes is to uplift and empower communities in five key areas: Water and sanitation, healthcare, shelter, sustainable livelihoods, and education.



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**Suhaimi Rafdi**  
Chairman  
Mercy Relief

## DEAR FRIENDS

2020 was an extremely unusual and difficult year. The impact of COVID-19 has been massive on the global front, wreaking havoc not only on the economy but on the lives of individuals too. Virtual meetings are now the new norm, having replaced meeting rooms and board rooms. This is now part and parcel of the new rules of the game that we are constantly relearning - telecommuting, wearing masks, no mass gatherings, contact tracing and safe distancing. All these in a collective effort to combat the virus.

No sector has escaped the wrath of COVID-19 and Mercy Relief was no exception. Due to travel restrictions and other safety measures, we had to scale back on long-term sustainable development projects across the region. We were hit hard, but we paddled harder through these uncharted waters. With strong camaraderie and teamwork amongst the Board members and staff, we were able to respond to two natural disasters on top of the immediate challenges posed by COVID-19, such as running interventions in four countries. Even after all that, we managed to turn in a surplus for the year, but this was in no small way due to the kind and generous support of our donors, partners, and supporters.

With your invaluable support, Mercy Relief was able to respond to the Jakarta Flood in January which has since claimed 67 lives and displaced 27,607 people across 12 villages in South and East Jakarta. With your help, we were able to impact the lives of 8,286 survivors through the provision of clean water, hot meals, solar lights, and hygiene kits.

When Vietnam and the Philippines were severely hit by the torrential floods and storm surges in November, we were able to provide emergency relief aid, through food packs, hygiene kits, water filtration systems, tables and chairs, blackboards, and foldable tables, to 6,701 people in the affected areas.

The severity of this pandemic was especially felt by the poor and marginalised. To help cushion the impact of the crisis, Mercy Relief implemented immediate COVID-19 assistance in Bangladesh, India, Indonesia and Nepal. We distributed emergency food rations and hygiene kits to the communities living in rural areas to help them tide through these tough times. We also disinfected temporary shelters and provided community healthcare education to raise awareness of COVID-19. The local communities showed strength and resilience in rebuilding their lives and we were blessed enough to witness 26,360 lives that were impacted. All these were only possible because of the commitment of our staff and partners on the ground, as well as your contributions and support.

Pre-emptive measures were also taken by converting our signature humanitarian run, that was planned for April, to a virtual event in September — our Ground Zero Run Virtual Challenge. This event helped to raise funds for the survivors affected by disasters, as well as educate and engage participants about the various plights faced by these victims. We also reached out to local disadvantaged communities such as low-income families and migrant workers, providing hygiene kits and health booklets. We also distributed face shields to our healthcare frontlines.

We are committed to being at the forefront of humanitarian aid in the region, and on behalf of Mercy Relief, we would like to express our heartfelt appreciation for your tremendous support during these challenging times. Your kindness, generosity and contributions have helped provide timely aid for those in need and as we continue to navigate the journey ahead, we are thrilled to have your continued support alongside our staff and partners. We aim to upscale our local and regional efforts and ensure that we maintain a significant and sustainable impact on vulnerable communities across Asia Pacific.

**Together we are stronger. And only together can we change the world, one community at a time.**



# OUR BOARD OF DIRECTORS

Our Board of Directors steer our charity with their years of experience. Their leadership, guidance and mentorship have shaped Mercy Relief into the sustainable and impactful charity that it is today. With our board's wisdom and foresight, we look forward to many more years of empowering disaster-stricken communities across Asia Pacific.

## CHAIRMAN



Suhaimi Bin Rafdi

## SECRETARY



Satwant Singh  
s/o Sarban Singh

## DIRECTORS



Alwi Bin Abdul Hafiz



Chairul Fahmy  
Bin Hussaini



Koh Yee Ling, Cheryl



Lam Wy-Ning



Nalini Naidu



Linus Ng



Mohamad Saiful  
Bin Saroni



Vincent Ling Chi-Hsin



Titus Cheong





# EXEMPLARY GOVERNANCE PRACTICES

Upholding good governance is Mercy Relief's (MR) utmost priority. The organisation adopts a rigorous selection of the Board and staff members as well as the implementation of impeccable internal controls and processes. MR believes that the exemplary governance are key to attaining the funding required to sustain the long-term initiatives for the communities in need.



## COHERENT STRATEGY

It is crucial for all staff to have a clear understanding where the charity is heading. Strategic planning, vision, mission, and core values, as well as our short and long term goals, are reviewed annually. The Board takes into consideration that the final plan is aligned with MR's vision and stays relevant in current and future changing landscape before giving its approval. This strategic plan is communicated to all the staff during meetings and is incorporated into their work plans and subsequently into their respective key performance indicators. Prior to the start of the new year, staff are made aware of how their roles are aligned with MR's plan and how their performances will lead to the fulfilment of the objectives. Impact reports about projects, performance, financials, and governance of MR are also regularly shared with the Board to ensure alignment with the strategic plan.



## CONFLICT OF INTEREST

All Board members and staff of MR are required to observe the conflict of interest policy and make full disclosure of interests, relationships and holdings that could potentially result in conflict of interest. The Board members and staff have fully complied with the conflict of interest policy. There are no staff members who are close relatives of the Executive Director or the Board members.



## ENLISTING THE RIGHT PEOPLE

Prospective employees are assessed and evaluated on their relevant experiences, skill sets and high ethical standards through MR's stringent hiring and interviewing processes. This applies to prospective new Board members too. The current Board comprises a diverse group of professionals with a wealth of experience in business development, medical, legal advice, marketing, audit, governance, and fundraising.



## IMPLEMENTING A RISK MANAGEMENT FRAMEWORK

A risk management policy has been laid out to implement an organisational philosophy that ensures risk management is a fundamental part of MR's objectives, plans and management system. A process was developed to record the risks in a risk register, stating the risk items, causes, impact and mitigation plan/date. The management team is held accountable for these risks and development/ implement measures/strategies to manage/mitigate the risks on a regular basis. Any key issues are promptly escalated to the Board for their advice.



## BUILDING A RESILIENT COMMUNICATION CHANNEL

MR has both a contact email address and a contact telephone number that facilitate feedback from all stakeholders and allow all parties to make enquiries about MR and how they can extend their help to MR. There is also a whistleblowing policy in place. MR's whistleblowing framework provides a platform for individuals to disclose any observed improprieties that involve MR's employees, without fear of reprisal. All instances of whistleblowing will be independently reviewed and investigated by the Board.

The regular Board, Executive Committee (EXCO) meetings and annual general meeting (AGM) are available communication channels for staff and board members to voice their feedback, opinions, and concerns. According to its Constitution, a Board meeting shall be held at least once in three months and during the months where no Board meetings are held, EXCO meetings will be called by the Chairman to ensure that decisions are made in a timely fashion.

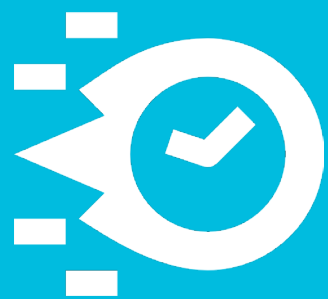
SINCE OUR INCEPTION  
(2003-2020)



**\$45.3**  
MILLION DISTRIBUTED



**72** POST-DISASTER  
PROJECTS



**86** IMMEDIATE RELIEF  
OPERATIONS



**26**  
COUNTRIES

**2.7**  
**MILLION**  
**LIVES IMPACTED**





# 2020 IN NUMBERS

## 2 DISASTER RESPONSE PROJECTS

-- Raised \$256,545 for relief

1. Jakarta Flood (commenced January 2020)
2. Southeast Asia Flood & Typhoon (commenced November 2020)

## 7 POST-DISASTER PROJECTS

1. Jakarta, Indonesia – Project WASH @ Bogor
2. Sulawesi, Indonesia – Project RISE
3. Assam, India – Project Sahay (Help)
4. Kerala, India – Community-Led Disaster Resilience Project
5. Attapeu, Laos – Smart Agriculture Project
6. Fukushima & Saitama, Japan – Social Welfare Facility Support
7. Tokyo, Japan – Action Aesearch by People With Disabilities (PWD)





## 5 ON-GOING PROJECTS CARRIED ON FROM PREVIOUS YEAR

1. Sulawesi, Indonesia – Project BCDPR-SDRR (Building Communities' Disaster Preparedness and Resilience through School-based Disaster Risk Reduction)
2. Lombok, Indonesia – Project Well-Being (Promoting the well-being of the most vulnerable people affected by the Lombok Earthquake through fulfilment of basic needs and basic rights)
3. Sindhupalchok, Nepal – Enhancing Economic and Social Resilience of Earthquake-Affected Households in Sindhupalchok
4. Kayin, Myanmar – Water for Life II
5. Cox's Bazar, Bangladesh – Maternal and Child Health Care Centre Project for Rohingya Refugees Phase I

## 6 COVID-19 RELIEF AID & ASSISTANCE

Bangladesh | India | Indonesia (2) | Nepal | Singapore

## 10 COUNTRIES

Bangladesh | India | Indonesia | Japan | Laos  
Myanmar | Nepal | Philippines | Singapore | Vietnam



152,185  
BENEFICIARIES



# INTERNATIONAL PROGRAMMES

## STANDARDS IN HUMANITARIAN AID

Mercy Relief voluntarily commits to the SPHERE standards in Humanitarian Aid, where it applies in our areas of work. This is in line with supporting the SPHERE vision in which all people affected by disasters or conflicts are able to re-establish their lives and recover their livelihoods in ways that respect and promote their dignity.

Mercy Relief also commits to the Core Humanitarian Standard on Quality and Accountability (CHS) that sets out Nine Commitments that organisations involved in humanitarian response can use to improve the quality and effectiveness of the assistance they provide as well as to facilitate greater accountability.







**8,286  
BENEFICIARIES**

#### IMMEDIATE RELIEF OPERATION 1

## JAKARTA FLOODS

January 2020

Jakarta and its surrounding areas were hit hard by torrential downpour since New Year's Eve 2019. In the intense week-long rain that ensued, a series of landslides and flash floods affected homes, community infrastructure and agricultural activities — especially in rural areas. A total of 511,471 people were affected, with 27,607 people displaced from homes and 67 people killed. In response, Mercy Relief conducted Relief Distribution Operations between 7 January and 11 February 2020. MR distributed 4,000 hot meals and 260 solar lamps in the Bogor Regency, and 200 hygiene kits to the survivors in Banten Province. 40,000 litres of clean water were also given out to the survivors in Bekasi Regency and Jakarta.



**6,701  
BENEFICIARIES**

#### IMMEDIATE RELIEF OPERATION 2

## SOUTHEAST ASIA FLOOD & TYPHOON

November 2020

Mercy Relief responded to the torrential floods and storm surges in Vietnam and the Philippines on 11 November 2020. Due to the monsoon season, heavy downpours and tropical storms led to landslides and flash floods, leaving infrastructure wrecked and thousands displaced in Vietnam and the Philippines. In just over a month, Vietnam was hit with six storms which left 239 people dead or missing, totalling the number of people directly affected to 1.5 million. Meanwhile, Typhoon Goni, the world's strongest typhoon of 2020, killed at least 67 people and displaced over 408,000 people in the Philippines.

Mercy Relief worked with its ground partners, Center for Water Resources Conservation and Development (WARECOD) in Vietnam and Citizens' Disaster Response Center (CDRC) in the Philippines, to provide emergency relief aid.

Le Thuy District in Quang Binh Province of Vietnam received 500 food packs, 200 hygiene kits, 4 water filtration systems, 79 sets of tables and chairs, 6 blackboards and 20 foldable tables. Quezon Province in Southern Tagalog Region of the Philippines received 300 food packs and 1 water filtration system. Catanduanes Province in the Bicol Region of the Philippines received 111 food packs, 111 tarpaulin sets and 1 water filtration system.





#### POST-DISASTER PROJECTS

### 1) PROJECT WASH @ BOGOR

JAKARTA, INDONESIA

### 2) PROJECT RISE

SULAWESI, INDONESIA

### 3) PROJECT SAHAY (HELP)

ASSAM, INDIA



#### POST-DISASTER PROJECTS

### 4) COMMUNITY-LED DISASTER RESILIENCE PROJECT

KERALA, INDIA

### 5) SMART AGRICULTURE PROJECT

ATTAPEU, LAOS

### 6) SOCIAL WELFARE FACILITY SUPPORT

FUKUSHIMA & SAITAMA, JAPAN

### 7) ACTION RESEARCH BY PEOPLE WITH DISABILITIES (PWD)

TOKYO, JAPAN





**2,656**  
**BENEFICIARIES**

COVID-19 RELIEF & ASSISTANCE

# INDONESIA

## BOGOR & BANTEN REGENCY

Bogor and Banten Regency were faced with a community outbreak threat after Indonesia reported its first case of COVID-19 in March 2020. With many still living in transitional shelters after having their homes swept away by the flood, communities were at a high risk of being exposed to the virus. As of 4 April 2020, there were 2,092 positive cases and 191 deaths recorded. The impact of the global health pandemic continues to strain the economy and dampen the community's efforts to recover from the natural disaster, in no small way due to poor living conditions exacerbating the problem.

Mercy Relief responded by distributing hygiene kits to 10 villages in Bogor, benefitting 577 households. Hand washing stations and clean water tanks were also constructed in Bogor to aid 460 households. Transitional shelters and evacuation sites set up in Banten were disinfected to help 388 households.



**2,500**  
**BENEFICIARIES**

COVID-19 RELIEF & ASSISTANCE

# INDONESIA

## EAST JAVA & SOUTH SULAWESI

With the help of our partners, HP Foundation and ACT Indonesia, Mercy Relief responded by implementing COVID-19 Relief Aid & Assistance initiatives from 29 August to 18 September 2020. This was done to soften the impact on the vulnerable and marginalised communities in East Java. Through DiMuto's blockchain traceability solutions, Mercy Relief was able to track and monitor the distribution of our relief aid items remotely and efficiently. Food packs were handed out to 500 households of persons with disabilities in nine regencies of East Java.

Swab test booths were also set up at 10 hospitals in South Sulawesi.

"We are extremely grateful for the swab test booth support. We have limited Personal Protective Equipment (PPE) in the hospital, hence this swab test booth helps in protecting and aiding our frontliners in performing the swab test. Thank you Mercy Relief," said a representative of Labuang Baji Hospital, Makassar City, South Sulawesi.





**10,979  
BENEFICIARIES**

COVID-19 RELIEF & ASSISTANCE

## NEPAL

### KATHMANDU, LATIPUR, MORANG, CHITWAN, PARSA AND KASKI

The first COVID-19 case in Nepal was confirmed on 23 January 2020 with its first case of local transmission in Kailali District reported on 4 April 2020. By July, there were more than 15,000 positive cases and 35 deaths. Due to the lockdown enforced since 24 March 2020, people who depended on daily wages for regular meals, were severely affected.

Mercy Relief responded by carrying out immediate relief aid and assisted vulnerable families living in the informal settlements in Kathmandu Valley and its suburbs. We distributed non-perishable food items and hygiene kits to 10,854 individuals across six districts. Medication and lab tests were provided for 80 elderlies to meet their medical needs during the lockdown. In addition, personal protective gear and boots were given to 45 waste workers to ensure their safety at work.



**6,000  
BENEFICIARIES**

COVID-19 RELIEF & ASSISTANCE

## INDIA

### GOLAGHAT DISTRICT, ASSAM

The nation's lockdown has proven to be extremely chaotic for those living in poverty. It has now become a full-blown humanitarian crisis because of the shortage of food that has led to malnutrition, domestic violence, poor health conditions and conflict within the communities.

With the help of our partner Deutsche Bank, Mercy Relief responded by distributing family kits to 6,000 individuals across 12 villages in Bokakhat Sub-district, Golaghat District, Assam. Each kit contained daily essentials such as food items and hygiene support. COVID-19 prevention measures were also carried out. 1,000 households in the community benefitted from this exercise, in which raising awareness to fight the spread of the disease was the primary aim.





**4,225  
BENEFICIARIES**

COVID-19 RELIEF & ASSISTANCE

**BANGLADESH  
DHAKA**

Bangladesh was one of the most severely affected countries, with over 477,545 reported COVID-19 cases. It was reported that 3,301 health workers got infected as well – 1,040 doctors, 901 nurses and 1,360 technicians. More than 100 medical doctors, many of whom worked in Dhaka, have lost their lives to the pandemic\*. This is because many front liners at these national hospitals in Dhaka are, often, not protected by Personal Protective Equipment (PPE). Nearly 25% of doctors and nurses, as well as 60% of the medical support staff, directly involved in treating COVID-19 patients, have not been issued with enough PPEs.

In response, Mercy Relief started its distribution of PPEs to eight government hospitals, two national institutions and MOH in Dhaka. This initiative has benefitted 4,225 hospital staff, including medical professionals and support staff.

\* Source: Bangladesh Medical Association (BMA) as of June 2020.





# LOCAL PROGRAMMES

## SINGAPORE

In April 2020, during the COVID-19 pandemic, the Mercy Relief team spent a day alongside volunteers, helping Food From The Heart (FFTH) pack food rations, while always observing social distancing. Supported by Mercy Relief's donors, 300 Mercy Relief Love Kits consisting of cleaning supplies, personal hygiene essentials and cookies, were packed and donated to Food From The Heart.

Mercy Relief also donated face shields, made with 3D printers, to IHH Healthcare Berhad and Alexandra Hospital. This initiative was carried out to support Singapore's frontliners as they valiantly battle the pandemic.

In partnership with Kitesong, Mercy Relief also delivered health booklets to 61,810 migrant workers across 37 locations, from hospitals to community care facilities and dormitories. This initiative by Kitesong Global was carried out with the aim to empower migrant workers in Singapore with the know-how of combatting the virus.

In total, this programme saw 63,110 beneficiaries.





## GROUND ZERO RUN VIRTUAL CHALLENGE 2020

As a result of the COVID-19 pandemic, Mercy Relief's annual Ground Zero Run had to be converted to a virtual event in September 2020. 575 participants took part in a choice of categories – 5km or 10km. In addition, there was a 1km dash for kids. To make the event even more challenging and exciting, participants were encouraged to simulate the experience of a survivor at ground zero, needing to collect urgent supplies in the aftermath of a natural disaster, by running with a 5kg relief pack. To make up the 5kg, participants could use sacks of rice, water bottles, or even training weights as load. S\$166,522 was raised from this event.

## WORLD HUMANITARIAN DAY 2020 – ONE WITH HUMANITY

At Mercy Relief, we are committed to supporting survivors and empowering communities in the region in the event of natural disasters. To commemorate World Humanitarian Day 2020, the month of August was dedicated to recognise humanitarian personnel, those who have lost their lives working for humanitarian causes, and all organisations and every frontliner who have dedicated their lives to serving the needy. These real-life heroes around the world go above and beyond the call of duty to help others in times of need. Thank you for your bravery, selflessness, and dedication in making a difference!

## MERCY RELIEF & SINGAPORE ARMED FORCES

Mercy Relief hosted a visit from the Singapore Armed Forces (SAF) led by Colonel Melvin Tan of Changi Regional HADR Coordination Centre (RHCC). Over the years, Changi RHCC have regularly monitored and shared critical information on regional disasters with MR, helping us to respond to various disasters in the region faster and better. We are extremely honoured to be able to maintain this long-term partnership and share best practices for sharper disaster response.

## MERCY RELIEF & RAHMATAN LIL ALAMIN FOUNDATION (RLAF)

Mercy Relief collaborated with our long-time partner, Rahmatan Lil Alamin Foundation (RLAF), for a 3-part webinar on the rare insights into the world of humanitarian agencies. These sessions gave participants an overview of the humanitarian industry, as well as understanding the management of disaster and Mercy Relief's role in it. As our Senior Manager of International Programme shared in the webinar, "We cannot stop disaster, but we can minimise the damage. We can minimise the loss of lives." Hopefully, the insights benefitted the participants and that they will be useful in their professional and volunteering work.

## SHARING SESSION WITH LEARNING VISION @ CHANGI AIRPORT

Mercy Relief held the annual collaboration with Learning Vision @ Changi Airport. However, due to COVID-19, this year's 90-minute sharing session was conducted virtually. Children between the ages of three and six were able to learn about Mercy Relief and what the organisation does to respond to various types of disasters.

## GIFT OF GIVING CAMPAIGN

Mercy Relief launched its first-ever "Gift of Giving" Campaign on 16 November 2020. "Gift of Giving" is a virtual fundraising campaign inspired by the season of giving. The campaign explores the meaning of giving among its stakeholders and encourages the spirit of giving within the community. To all our partners, donors and friends who had participated in the month-long campaign, thank you for your support!



# THANK YOU TO OUR PARTNERS & SUPPORTERS

Our heartfelt gratitude to our partners, supporters, volunteers, and participants for supporting the work we do to empower communities across Asia Pacific.

## Corporate Partners

BioPak  
Changi Regional HADR Coordination Centre (RHCC)  
Common Man Coffee Roasters  
Deutsche Bank  
Exabytes Network (Singapore) Pte Ltd  
Food From The Heart  
Havas Media  
HP Foundation  
Humism Pte Ltd  
Kitesong Global  
Merci Marcel  
Rahmatan Lil Alamin Foundation (RLAF)  
Rimba Resort  
Saveur  
Singapore Post Limited  
Singapore Airlines Ltd  
Singapore Totalisator Board  
Spacebib Pte Ltd  
Telunas Resorts  
The Grace, Shua and Jacob Ballas Charitable Trust  
The Green Collective SG Pte Ltd  
The Little Rice Company  
Toa Payoh Seu Teck Sean Tong Temple  
True Group  
WeBarre

## Overseas Ground Partners

Association for Aid and Relief (AAR), Japan  
Association to Support the Development of Peasant Societies (ASDSP)  
Center for Water Resources Conservation and Development (WARECOD)  
Citizens' Disaster Response Center (CDRC)  
Citizens' Disaster Response Network (CDRN)  
Human Aid Bangladesh Foundation (HABF)  
Indo-Global Social Service Society (IGSSS)  
Local Initiatives for Biodiversity, Research and Development (LI-BIRD)  
Lumanti Support Group for Shelter, Nepal  
Myanmar Heart Development Organisation (MHDO)  
North-East Affected Area Development Society (NEADS)  
Southern Tagalog People's Response Center (STPRC)  
Tarabang para sa Bicol, Inc. (TABI)  
YAKKUM Emergency Unit (YEU)  
Yayasan Aksi Cepat Tanggap (ACT)  
Yayasan PAYOPAYO  
Yayasan Pusat Kajian dan Perlindungan Anak (PKPA)

## Schools

Learning Vision @ Changi Airport  
Singapore Institute of Management  
University of Brunei Darussalam

THANK  
YOU!



# FINANCIAL STATEMENT

## FINANCIAL REPORT 2020

FUNDS IN SGD	FY2020	FY2019
Grant/Donation Income	\$1,564,633	\$1,481,078
<b>TOTAL INCOME</b>	<b>\$1,564,633</b>	<b>\$1,481,078</b>
<b>Expenses</b>		
Programme Costs	\$610,001	\$644,730
Other Operating and Administration Costs	\$708,147	\$655,036
<b>TOTAL EXPENSES</b>	<b>\$1,318,148</b>	<b>\$1,299,766</b>
Ratio of Direct Fundraising Expenses to Total Donations and Sponsorships	4%	1%
Ratio of Operating Reserves to Operating Expenditure (*)	1.47	1.08
<i>(*) Defined as General Fund Reserves divided by Total Operating Expenditure</i>		

The audited statutory accounts are available in our corporate website and on the Charities Portal.

### Reserves Policy:

Mercy Relief's programmes are principally funded by donations from the public and sponsors. We work closely with our key sponsors for our funding needs and aim to hold adequate funds to meet our operating expenditure and outgoing programmes. The Board has aims to maintain a cash cover of 60 months, which is equivalent to the reserve ratio of 5.

### Donation Policy:

Mercy Relief does not make donations to any external parties. Mercy Relief receives donations largely via National Volunteer & Philanthropy Centre's (NVPC) Giving.sg platform or online through its website.

### Other Practices:

Management provides the Executive Committee and the Board with regular financial reports to enable them to make an informed assessment of its financial position. Variances of financial results against budgets are reviewed regularly. There is also an authority matrix for the approval of procurement and payments.

Mercy Relief uploads its Governance Evaluation Checklist from the Code of Governance for Charities and Institution of a Public Character, a yearly summary of its financial information and copies of its annual reports in the Charities portal, for access by the public.

### Total Annual Remuneration of Executives:

Remuneration Band	No. of Executives
\$100,000-\$150,000	1

### Board Meeting Attendance:

Under the year in review, there were a total of 3 scheduled Board meetings to discuss key strategic issues. A record of the Directors' attendance at Board meetings during the financial year, which ended on 31 December 2020, is set out below:

S/N	Name of Director	No. of Meetings Held	No. of Meetings Attended
1	Suhaimi Bin Rafdi	3	3
2	Satwant Singh S/O Sarban Singh (*)	3	2
3	Vincent Ling Chi-Hsin (Lin Jixun)	3	2
4	Mohamad Saiful Bin Saroni	3	2
5	Nalini Naidu	3	3
6	Alwi Bin Abdul Hafiz	3	3
7	Chairul Fahmy Bin Hussaini	3	3
8	Lam Wy-Ning	3	2
9	Koh Yee Ling, Cheryl (Xu Yiling)	3	1
10	Ng Siew Hoong	3	3
11	Shawn Ng	3	3
12	Titus Cheong	3	3

(\*) Mr Satwant Singh has served on the Mercy Relief Board for more than 10 years. The Board benefitted from his legal expertise as well as his knowledge of the company's past projects, trends and perspectives that define our history, for informed decision making.



# GETTING INVOLVED

Mercy Relief not only brings individuals together to partner in humanitarian efforts, but the organisation also works towards forging connections amongst various sectors so as to provide well-rounded support to the communities served.

## TO: THE POTENTIAL DONOR/SPONSOR

By supporting the work that we do financially, you are scaling our impact locally and helping us reach out to more communities affected by natural disasters regionally. All proceeds raised will go into transforming the lives of survivors both near and far — and you will hear real stories about it.

For online donation, please visit [https://www.giving.sg/mercy-relief/2021\\_mercy\\_relief\\_impact\\_fund](https://www.giving.sg/mercy-relief/2021_mercy_relief_impact_fund)

## TO: THOSE LEADING CSR INITIATIVES

More than just doing good or giving of your time, create a deeper and more tangible impact through our framework of quality, holistic content, and metrics.

## TO: THE FUTURE INTERN

Make every moment count by joining our internship programme! Gain exposure through our networking events and get the work experience you need.

## TO: THE EDUCATOR

Host us through assembly talks and sharing sessions — and help others learn more about the humanitarian sector, as well as our disaster relief efforts throughout Asia.

Drop an email to us at [intouch@mercyrelief.org](mailto:intouch@mercyrelief.org)



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