

# ANNUAL REPORT 2023



**MERCY  
RELIEF**

# TABLE OF CONTENTS

Chairman's Message

Board of Directors

Exemplary Governance  
Practices

Since our Inception

2023 Impact

International Programmes

Fundraising

Local Outreach

Acknowledgements

Financial Statement

Getting Involved

## About Mercy Relief

Inaugurated in 2003 and headquartered in Singapore, to respond to regional natural disasters, Mercy Relief has evolved into Singapore's leading independent disaster relief agency with dedicated leadership, capacity building expertise and an affiliate network operating across the entire disaster management cycle. Mercy Relief provides emergency aid within 72 hours of an international appeal in the aftermath of a disaster.

The objective of our long-term sustainable development program is to uplift and empower communities in five key areas: Water & sanitation, healthcare, shelter, sustainable livelihoods, and education.



# CHAIRMAN'S MESSAGE



Satwant Singh  
Chairman of the Board  
Mercy Relief

As we reflect on the past year, I am deeply impressed by the unwavering commitment and resilience displayed by our Mercy Relief community throughout FY2023.

Our focus on sustainability goes beyond immediate disaster response. We have invested in long-term solutions to empower communities and build resilience for future crises.

Embracing innovation and collaboration has been key to staying relevant. We have leveraged technology and partnerships to enhance the effectiveness of our interventions and adapt to an ever-changing landscape.

Looking ahead, we have adopted a proactive approach to disaster management. By anticipating risks and implementing preventative measures, we aim to mitigate their impact.

At the core of our mission lies moral courage – the unwavering commitment to do what's right. As responsible stewards of your contributions, we ensure every dollar spent directly benefits the communities we serve.

In closing, I extend my heartfelt gratitude to the entire Mercy Relief community – staff, volunteers, donors, and partners. Your unwavering dedication and support throughout FY2023 have made a tangible difference in countless lives. Together, we inspire hope and resilience, and I have full confidence that our collective efforts will continue to do so for years to come.

Thank you.

# BOARD OF DIRECTORS



**SATWANT SINGH S/O SARBAN SINGH**  
**CHAIRMAN OF THE BOARD**  
**FY2003 - PRESENT**



**SUHAIMI BIN RAFDI**  
**EXCO & BOARD MEMBER**  
**FY2015 - PRESENT**



**MOHAMAD SAIFUL BIN SARONI**  
**EXCO & BOARD MEMBER**  
**FY2016 - PRESENT**



**NALINI NAIDU**  
**EXCO & BOARD MEMBER**  
**FY2018 - PRESENT**



**VINCENT LING CHI-HSIN**  
**EXCO & BOARD MEMBER**  
**FY2016 - PRESENT**



**ALWI BIN ABDUL HAFIZ**  
**BOARD MEMBER**  
**FY2017 - PRESENT**



**CHAIRUL FAHMY BIN HUSSAINI**  
**BOARD MEMBER**  
**FY2017 - PRESENT**



**CHERYL KOH YEE LING**  
**BOARD MEMBER**  
**FY2018 - PRESENT**



**BINAYAK DUTTA**  
**BOARD MEMBER**  
**FY2021 - PRESENT**



**LAM WY-NING**  
**BOARD MEMBER**  
**FY2018 - PRESENT**



**LINUS NG SIEW HOONG**  
**BOARD MEMBER**  
**FY2018 - PRESENT**



**TITUS CHEONG**  
**BOARD MEMBER**  
**FY2020 - PRESENT**

Mr Satwant Singh has served on the Mercy Relief Board for more than 10 years. The Board benefitted from his legal expertise as well as his knowledge of the company's past projects, trends and perspectives that define our history, for informed decision making.

# EXEMPLARY GOVERNANCE PRACTICES

Upholding good governance is Mercy Relief's (MR) utmost priority, as it is fundamental to attaining the funding required to sustain our long-term initiatives. The organisation adopts a rigorous approach to appointing Board and staff members and has implemented controls and audits over its internal processes to support exemplary governance practices.



## Coherent Strategy

It is crucial for all staff to have a clear understanding where the charity is heading. Strategic planning, vision, mission, and core values, as well as our short- and long-term goals, are reviewed annually. The Board takes into consideration that the final plan is aligned with MR's vision and stays relevant in current and future changing landscape before giving its approval. This strategic plan is communicated to all the staff during meetings and is incorporated into their work plans and subsequently into their respective key performance indicators. Prior to the start of the new year, staff are made aware of how their roles are aligned with MR's plan and how their performances will lead to the fulfilment of the objectives. Impact reports about projects, performance, financials, and governance of MR are also regularly shared with the Board to ensure alignment with the strategic plan.



## Conflict of Interest

All Board members and staff of MR are required to observe the conflict of interest policy and make full disclosure of interests, relationships and holdings that could potentially result in conflict of interest. The Board members and staff have fully complied with the conflict of interest policy. Staff members are not close relatives of the Executive Director or Board members.



## Enlisting the Right People

Prospective employees are assessed and evaluated on their relevant experiences, skill sets and high ethical standards through MR's stringent hiring and interviewing processes. This applies to prospective new Board members as well. The current Board comprises a diverse group of professionals with a wealth of experience in business development, medical, legal advice, marketing, audit governance, and fundraising.



## Implementing a Risk Management Framework

A risk management policy has been laid out to implement an organizational philosophy that ensures risk management is a fundamental part of MR's objectives, plans and management system. A process was developed to record the risks in a risk register, stating the risk items, causes, impact and mitigation plan/date. The management team is held accountable for these risks and development/implement measures/strategies to manage/mitigate the risks on a regular basis. Any key issues are promptly escalated to the Board for their advice.



## Building a Resilient Communication Channel

MR has both a contact email address and a contact telephone number that facilitate feedback from all stakeholders and allow all parties to make enquiries and offer their support to MR. MR's whistleblowing framework provides a platform for individuals to disclose any observed improprieties that involve MR's employees, without fear of reprisal. All instances of whistleblowing will be independently reviewed and investigated by the Board. The regular Board, Executive Committee (EXCO) meetings and annual general meeting (AGM) are available communication channels for staff and board members to voice their feedback, opinions, and concerns. According to its Constitution, a Board meeting shall be held at least once in three months and during the months where no Board meetings are held, EXCO meetings will be called by the Chairman to ensure that decisions are made in a timely fashion.

# SINCE OUR INCEPTION 2003-2023



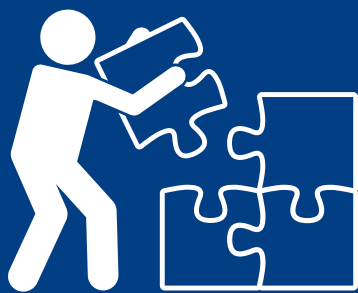
**\$47.5**

MILLION RAISED



**115**

DISASTER RELIEF  
OPERATIONS



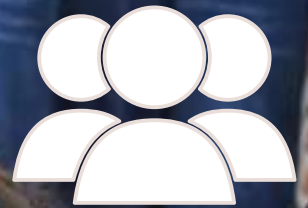
**100**

POST-DISASTER  
PROJECTS



**31**

BENEFICIARY  
COUNTRIES



**>3**

MILLION  
LIVES  
IMPACTED



4

DISASTER RELIEF  
OPERATIONS

2

POST-DISASTER  
PROJECTS

1.2

MILLION RAISED

5

COUNTRIES

270,029

LIVES IMPACTED

# 2023 IMPACT



# INTERNATIONAL PROGRAMMES

## Standards In Humanitarian Aid

Mercy Relief voluntarily commits to the SPHERE standards in Humanitarian Aid, where it applies in our areas of work. This is in line with supporting the SPHERE vision in which all people affected by disasters or conflicts are able to re-establish their lives and recover their livelihoods in ways that respect and promote their dignity.

Mercy Relief also commits to the Core Humanitarian Standard on Quality and Accountability (CHS) that sets out Nine Commitments that organisations involved in humanitarian response can use to improve the quality and effectiveness of the assistance they provide, as well as to facilitate greater accountability.

## 4

### DISASTER RELIEF OPERATIONS

- ✓ Türkiye
- ✓ Gaza
- ✓ Surigao Del Sur, The Philippines
- ✓ Mount Marapi, Indonesia



# Türkiye Earthquake Relief

## February 2023

On February 6th, 2023, Türkiye was struck by its first earthquake near the city of Gaziantep. The 7.8 magnitude earthquake would be followed by a significant aftershock nine hours later. The devastation was immense, with Türkiye experiencing over 38,000 casualties and more than 108,000 injuries. In Syria, the earthquake claimed the lives of more than 5,800 people and left 7,000 injured. Mercy Relief responded with emergency aid for the thousands left without shelter and basic necessities, as numerous buildings were destroyed across multiple provinces, including Kahramanmaraş, Adiyaman, and Hatay.

### Emergency Response

In response to the immediate needs of 3,000 people among the affected populations, which included winter clothes, blankets, tents, hot meals, and search and rescue equipment, Mercy Relief (MR) partnered with Hayrat Humanitarian Aid Association (Hayrat Aid) to deliver emergency aid. Mobile kitchens were deployed to provide hot meals, and essential supplies such as food packages, hygiene sets, and coal burners were distributed to those in need.

### Relief Missions

A relief team comprising MR staff and media representatives conducted a ground assessment from February 15th to 21st, distributing relief items and evaluating future assistance needs. A subsequent relief mission from August 28th to September 1st focused on handing over 20 container homes for as many families, visiting affected areas, and meeting with local partners to discuss ongoing and future support.



# Gaza Humanitarian Mission

## October 2023

On October 7th, 2023, the current conflict between Israel and Palestine erupted, escalating into a war in Gaza. The subsequent humanitarian crisis in Gaza saw approximately 30,000 casualties in Dec 2023. Mercy Relief responded swiftly in conjunction with its ground partners to deliver aid to affected Palestinians.

### Mercy Relief's Role

- Collaborated with local partners to design and implement programs that met international standards and addressed the specific needs and culture of the Gaza communities.
- Focused on critical areas like Water, Sanitation, and Hygiene (WASH), shelter improvements, and healthcare services.
- Deployed a team of technical experts to provide on-the-ground support.

### Aid Distribution

- First Wave: 5 tons of medical supplies shipped to Cairo, Egypt in collaboration with local partners and facilitated by the Singapore Armed Forces (SAF).
- Subsequent Wave: Mercy Relief coordinated with regional partners in Malaysia and Indonesia to collect essential items like winter blankets and clothing for distribution during the winter months.
- Estimated People Impacted: 215,227 (including 114,899 who benefited under UNWRA-led initiatives, and 100,328 under supplies of medical aid)



# Surigao del Sur Earthquake Relief

December 2023

A powerful 7.4 magnitude earthquake struck Surigao Del Sur in the Philippines on December 2nd, 2023, causing widespread damage to infrastructure and homes. Mercy Relief responded swiftly, collaborating with the Citizens' Disaster Response Center (CDRC) and the Mindanao Interfaith Services Foundation, Inc. (MISFI) to deliver aid.

## Emergency Response

- Needs Assessment (December 6-10, 2023): Mercy Relief, along with local partners, conducted a rapid assessment to identify the most urgent needs in affected areas.
- Relief Distribution (December 6-10, 2023): Mercy Relief provided essential supplies to a total of 2,000 people across various locations.

## Specific Actions by Location

- Bislig: Relief packs were distributed to 100 families seeking shelter near a church on high ground. Local volunteers, including a council member, assisted with packing and distributing the supplies.
- Hinatuan: Due to a shortage of relief items, all 100 prepared packs were handed over to the Hinatuan Municipal Disaster Risk Reduction and Management Council (MDRRMC) for further distribution.
- Marihatag: Mercy Relief provided aid in two areas:
  - Barangay Amontay: Relief packs were distributed, and hot meals were cooked and served to the affected community.
  - Barangay Bayan: Relief packs were distributed in a communal area, specifically targeting a community with reported injuries. Additionally, Mercy Relief conducted a rapid needs assessment and distributed relief packs at an informal displacement site on a hilltop. This location housed families who feared aftershocks and planned to stay for a month despite authorities' advice to return home.



# Mount Marapi Relief

## December 2023

On December 3rd, 2023, Mount Marapi in Indonesia's West Sumatra province erupted, showering ash up to 3 kilometers high. This caused significant ashfall, harming nearby communities and raising concerns about respiratory problems. The government advised residents to stay indoors and wear masks when outside.

### ASAR Humanity and Mercy Relief Take Action

In response to the eruption's health risks, ASAR Humanity and Mercy Relief joined forces to deliver aid to Sungai Pua, Agam Regency, on December 14th, 2023. Their efforts focused on:

- Protecting health: Masks were distributed to prevent respiratory illnesses caused by the ash.
- Boosting immunity: Nutrition packages containing essentials like milk, vitamins, and fruits were provided to improve overall health.
- Maintaining well-being: Comprehensive health services were implemented to ensure residents received the necessary medical care during this difficult time.

### 1,050 People Helped

The relief effort successfully distributed masks, nutritional packages, and healthcare services to 1,050 people impacted by the eruption. This timely assistance provided essential supplies like milk, vitamins, fruits, and masks, along with crucial health services. Mercy Relief's support offered direct help and hope for the eruption's survivors. By working together, the community can recover from the eruption's negative effects, rebuild their lives, and emerge stronger.

"Thank you very much to Mercy Relief and ASAR Humanity, who have assisted us in protecting ourselves from the volcanic ash of Mount Marapi. May Allah reward you doubly."



"My name is Mrs. Ernaferi. I am a resident of Sungai Pua. I thank Mercy Relief and ASAR Humanity for assisting in the form of concern for us as residents around Mount Marapi."

## 2

### POST-DISASTER PROJECTS



#### **Türkiye Post Disaster Container Homes**

In commemoration of its 20th anniversary, Singapore's Mercy Relief donated 20 container homes worth \$180,000 to support the communities affected by the 2023 Türkiye earthquake. The earthquake caused significant devastation, and Mercy Relief aims to provide safe and secure shelters for impacted families. Chairman Satwant Singh emphasized that the donation reaffirms Mercy Relief's commitment to helping vulnerable communities and aiding in the rebuilding of lives and communities in Türkiye. Mercy Relief also invested in 20 container houses. These fully furnished units, each costing an estimated \$130,000 in total, will provide comfortable homes for 120 people across 20 families for the next 15 years.



#### **Increasing Resiliency of Typhoon Rai Affected Communities in Siargao Island**

In the aftermath of Typhoon Rai, which devastated the Philippines in late 2022, Mercy Relief partnered with the Center for the Development of Indigenous Science and Technology Inc (SIKAT) to support underserved communities in Siargao Island. The project, implemented from October 2022 to January 2023, focused on assisting 863 households across five municipalities.

Key Areas of Support:

- **Restoring WASH Facilities:** Prior to the typhoon, access to clean water was a major challenge in Sitio Lawigan village. With only one shared hose for 55 households (approximately 250 people), obtaining water for basic needs was difficult. Mercy Relief addressed this issue by providing a water tank to collect rainwater and installing additional hoses for homes further from the tank. This ensured a readily available source of clean water for the community. Additionally, the project constructed a communal toilet to improve sanitation for households without proper facilities.
- **Emergency Livelihood Support:** The project aimed to help families rebuild their economic security by providing emergency livelihood support, though the specific details of this are not mentioned here.
- **Enhancing Local Government Response:** Mercy Relief also focused on empowering local authorities by enhancing their emergency response capacity. This will better prepare the region to respond to future disasters.

# FUNDRAISING

Investment in relief aid operations is crucial for providing immediate support to communities affected by disasters. Funding in this area will ensure that Mercy Relief can respond promptly and efficiently to emergencies, minimizing the impact on affected populations. Additionally, investing in sustainability projects is key to promoting long-term resilience and reducing the environmental impact of disasters.

Mercy Relief manages Impact Fund, to continue supporting our humanitarian efforts, and Disaster Funds, for specific humanitarian missions or crises, for example Gaza, Turkiye, Nepal, Pakistan, Indonesia, Philippines, to name a few.

## DISASTER FUNDS

### HOPE FOR GAZA, WEST BANK & PALESTINE REFUGEES

In its steadfast commitment to communities affected by the war in Gaza since October 7th, Mercy Relief appealed for direct donations on its Giving.sg platform, as well as collaborated with corporate and non-profit organisations. In the year 2023, Mercy Relief raised \$50,570.30 from passionate members of the public, including \$44,350 from its Giving.sg platform, and a further \$50,800 and \$26,240.13 from its generous donors Perdaus and AnotherSole. This tremendous show of community effort translated into more than 215,227 Palestinians in Gaza receiving necessary food, healthcare and other forms of emergency aid during these distressing times.



# Fundraising Collaborations

## AnotherSole

On December 28th, 2023, AnotherSole generously donated around \$27,000 to Mercy Relief's Gaza fund. This contribution came from the profits collected through their fundraising efforts.

## Curated champion and AS BakeSale

### Watermelon chips bag fundraising

Curated champion turned sweet treats into a force for good through their innovative fundraiser. For every bag of their delicious watermelon chips sold, \$3 was directly donated to Mercy Relief. This impactful initiative was further amplified by AS.BakeSale's generous matching donation of \$1 for every bag purchased. Even delivery and customisation fees were included in the contributions, showcasing the project's commitment to maximising support for Mercy Relief's humanitarian efforts.

## The Souq @ Kassim

The Kassim Mosque buzzed with activity on December 9th, 2023, as it hosted The Souq @ Kassim. This vibrant event offered a unique blend of community engagement and support for Palestine.

Attendees browsed a bustling marketplace overflowing with exciting finds, all while contributing to Charity Aid for Palestine. Every purchase made a difference in supporting the cause.

The festive atmosphere was further enhanced by live performances from talented local artists. Beyond the marketplace, the event offered a forum for deeper engagement. The "Kassim Conversation" featured officers from Mercy Relief and the Singapore Red Cross Academy leading a critical dialogue on current humanitarian efforts in Gaza and the broader Palestinian territories.

This insightful discussion aimed to foster awareness and inspire action among attendees. The Souq @ Kassim successfully raised \$77,229.35 for Charity Aid for Palestine, demonstrating the power of community spirit and cultural celebration in driving positive change.



## TÜRKIYE EARTHQUAKE

In response to the devastating earthquakes in Turkiye and Syria, Mercy Relief fundraised in order to provide emergency aid and shelter for more than 3,000 people. \$306,616 was raised through its crowdfunding campaigns, including \$178,423.00 through its Giving.sg platform. A further \$30,000 was provided by its corporate sponsor, the Chen Su Lan Trust.



## MOROCCO EARTHQUAKE

The Earthquake was said to be rare for Morocco, with reporters labelling it the 'most deadliest in decades' and has impacted over 300,000 lives – the majority living in rural, mountainous villages that are hard to access. Following discussions with ground partner in Morocco, Mercy Relief fundraised to provide food, drinking water, shelter tents and blankets to address the immediate needs of the most affected and vulnerable families.



## SURIGAO DEL SUR EARTHQUAKE

Mercy Relief raised \$310 from the public on its Giving.sg platform, with an additional \$30,000 from its corporate sponsor, the Chen Su Lan Trust. Through these fundraising efforts, thrice the amount of food packs and hygiene kits were distributed by the team, bolstered by the invaluable help of MASIPAG volunteers.



## MOUNT MARAPI ERUPTION

For its swift action in response to the eruption of Mount Marapi, West Sumatra in December, Mercy Relief received \$30,000 from its generous sponsor, the Chen Su Lan Trust. The funds were used to distribute aid to more than 1,000 people from the hard-hit community in Sungai Pua.



# IMPACT FUND

## **Stamford American International School**

Fueled by a passion for climate action, Stamford American International School students Jasmin and Emma, along with the school's environmental club "Waves of Change," channeled their enthusiasm into impactful support through the "Climate Fury" project. This student-led initiative, part of the 'Climate Leader Fellowship' Group under Rustic Pathways, organised a bake sale on December 6th and 7th. The bake sale not only raised \$629.20 for Mercy Relief's disaster response and long-term sustainability projects in the Asia-Pacific region, but also empowered these young leaders to make a tangible difference.

## **Giving back with YCDI**

YCDI, a youth group brimming with creativity, partnered with Mercy Relief Singapore in November and December to transform artistic talents into impactful support. Through their "Giving Back" art and craft fundraiser, YCDI volunteers generously donated handmade paintings and crocheted items. This engaging initiative not only fostered a spirit of giving within the community, but also raised \$363 that directly supported Mercy Relief's vital humanitarian work.

## **Mercy Relief 20th Anniversary Fundraising Gala Dinner**

Mercy Relief celebrated its 20th anniversary with a fundraising gala dinner. The celebration is a poignant milestone that reflects two decades of resolute commitment to providing disaster relief and sustainability programs to vulnerable communities across the Asia Pacific region. Guest-of-Honour Mr Heng Swee Keat, Deputy Prime Minister and Coordinating Minister for Economic Policies, graced the occasion and delivered a keynote speech. 200 prominent guests, including ambassadors, high commissioners, representatives from government agencies, partners, donors and supporting organisations were present to lend their support to this noble cause. \$55,000 was raised from sales of tables to corporate partners and supporting organisations.



## 20th Anniversary Humism Watch Auction

To mark their 20th anniversary, Mercy Relief launched a limited-edition watch – the Humism Watch. This beautiful timepiece reflects the spirit of Humism, an art form that symbolises constant progress and growth. More importantly, the watch embodies Mercy Relief’s core values: providing timely and well-considered aid with compassion.

### Supporting Vulnerable Communities

Each watch costs \$450 (including delivery), and all proceeds go directly to the Mercy Relief 20th Anniversary Fundraising Gala Dinner Fund. This fund allows Mercy Relief to continue assisting vulnerable communities worldwide after disasters. All money raised goes towards their Impact Fund.

The Gala Dinner featured a silent auction where 4 watches sold for a minimum of \$600 each. Following the event, 4 more watches were sold to a watch club for at least \$518 each. Finally, the remaining 12 watches were offered to the public at a discounted price of \$450 (originally \$447).

### Looking Ahead.

Out of the 30 watches produced, 20 have been sold, leaving 10 available. The total amount raised from watch sales to date amounts to \$10,962.



# LOCAL OUTREACH

To raise awareness in Singapore about the work we do, Mercy Relief spreads its message of empowerment through various platforms, including social media, public events and delivering talks at corporate organisations. We share stories from the ground, in the hope of inspiring people to join us and champion our vision of care and compassion.

Volunteers are at the heart of what we do – they provide the grassroots support, energy and financial backing that fuel our response when disaster strikes.

At the same time, we work with schools to nurture the next generation of humanitarians. Using interactive talks, photography exhibitions and workshops, we spotlight various humanitarian issues in the region, encouraging students of all ages to think about how they can invest in other communities and participate in survivor journeys. We encourage them to pursue the causes they are passionate about.



## CHARIS Humanitarian Forum and Fair

We were an exhibitor at the CHARIS Humanitarian Forum & Fair is a biennial event of dialogues on the humanitarian initiatives within the region. The Humanitarian Forum brings together eminent local and international speakers, to share their insights and experience on various humanitarian topics.



The Humanitarian Fair provides a platform for CHARIS member organisations and partners including Mercy Relief to present a showcase of their disaster relief aid operations and post-disaster sustainability programs over the past two decades.



### **Millenia Institute Social Bazaar**

In support of a good cause, Millenia Institute students held a social bazaar on May 26th. The proceeds from this event were donated to various humanitarian organisations, including Mercy Relief's fund for sustainable communities



### **Swiss Cottage Secondary School**

Mercy Relief held a presentation, exhibition of relief aid equipment and water roam demo for 1,000 Swiss Cottage Secondary School students.





## Methodist Girls School

MGS Sec 1T students took a meaningful trip to Mercy Relief in May 2023 (May 18th) to participate in a disaster management activity.



This engaging experience not only equipped them with disaster preparedness skills but also fostered a sense of compassion and care for those in need.



# FINANCIAL STATEMENT

## FINANCIAL REPORT 2023

Funds in SGD\$	FY 2023	FY 2022
Grant/Donation income	\$1,204,601	\$691,444
Other Income	\$117,724	\$57,104
<b>TOTAL INCOME</b>	<b>\$1,322,325</b>	<b>\$923,201</b>
<b>Expenses</b>		
Programme Costs	\$613,568	\$274,398
Other Operating and Administration Costs	\$452,711	\$505,422
<b>TOTAL EXPENSES</b>	<b>\$1,066,279</b>	<b>\$779,820</b>
Percentage of direct fund-raising expenses over gross donations	8%	3%
Ratio of Operating Reserves to Operating Expenditure (**)	2.36	3.12
<i>(**) Defined as General Fund Reserves divided by Total Operating Expenditure</i>		

The audited statutory accounts are available in our corporate website and on the Charities Portal.

### Reserves Policy:

Mercy Relief's programmes are principally funded by donations from the public and sponsors. We work closely with our key sponsors for our funding needs and aim to hold adequate funds to meet our operating expenditure and outgoing programmes. The Board has aims to maintain a cash cover of 60 months, which is equivalent to the reserve ratio of 5.

### Donation Policy:

Mercy Relief does not make donations to any external parties. Mercy Relief receives donations largely via NVPC's Giving.sg platform or online through its website.

### Other practices:

Management provides the Executive Committee and the Board with regular financial reports to enable them to make an informed assessment of Its financial position. Variances of financial results against budgets are reviewed regularly. There is also an authority matrix for the approval of procurement and payments.

Mercy Relief uploads Its Governance Evaluation Checklist from the Code of Governance for Charities and Institution of a Public Character, a yearly summary of its financial Information and copies of Its annual reports In the Charities portal, for access by the public.

# FINANCIAL STATEMENT

## Total Annual Remuneration of Executives:

Remuneration Band

\$100,000- \$150,000

## No of Executive

0

## Board Meeting Attendance:

Under the year in review, there were a total of 3 scheduled Board meetings to discuss key strategic issues. A record of the Directors' attendance at Board meetings during the financial year, which ended on 31 December 2023, is set out below:

S/N	Name of Director	No. of meetings	
		Held	Attended
1	Suhaimi Bin Rafdi	3	3
2	Satwant Singh S/O Sarban Singh (*)	3	3
3	Vincent Ling Chi-Hsin (Lin Jixun)	3	3
4	Mohamad Saiful Bin Saroni	3	3
5	Nalini Naidu	3	3
6	Alwi Bin Abdul Hafiz	3	3
7	Chairul Fahmy Bin Hussaini	3	3
8	Lam Wy-ning	3	3
9	Koh Yee Ling, Cheryl (Xu Yiling)	3	3
10	Ng Siew Hoong	3	3
11	Titus Cheong	3	3
12	Binayak Dutta	3	3

# ACKNOWLEDGEMENTS

We would like to express our heartfelt appreciation to donors, partners and supporters who have contributed their resources, time, and expertise. Their generosity has enabled us to reach the most vulnerable populations, ensuring that no one is left behind.

## Local Partners & Supporting Organisations

Chen Su Lan Trust  
Changi RHCC  
Common Man Coffee Roasters  
Humism Watch  
MCCY Charity Sector Commission  
Muslim Converts' Association of Singapore  
Muhammadiyah Association  
Rahmatan Lil Alamin Foundation (RLAF)  
Susgain  
Singapore Tote Board

## Overseas Ground Partners

Association for Aid and Relief (AAR)  
BHN Association  
HEED Bangladesh  
Heart Beat  
Japan Defense Forces  
Japan Mine Action Service  
Leyte Center for Development, Inc. (LCDe)  
Ludian County Poverty Alleviation Office  
Panay Center for Disaster Response, Inc. (PCDR)  
Citizens' Disaster Response Center (CDRC)  
Gazze Destek Organisation  
Human Aid bangladesh Foundation (HABF)  
Hayrat Yadim  
North East Affected Area Development Society (NEADS)  
National Rural Support Programme (NRSP)  
ASAR Humanity  
Sekolah Rakyat Petani Payopayo (PAYOPAYO)  
Sentro para sa Ikauunlad ng Katutubong Agham at Teknolohiya, Inc. (SIKAT)

Musthafa Sabiya Educational TRUST  
Myanmar Heart Development Organisation  
Myanmar Ministry of Social Welfare, Relief & Resettlement  
Organisation of People with Psychosocial Disabilities (Porque)  
Pakistan Islamic Medical Association  
Peace Winds Japan  
Sekolah Rakyat Petani Payopayo (PAYOPAYO)  
Sentro para sa Ikauunlad ng Katutubong Agham at Teknolohiya, Inc. (SIKAT)  
Musthafa Sabiya Educational TRUST  
Myanmar Heart Development Organisation  
Myanmar Ministry of Social Welfare, Relief & Resettlement  
Organisation of People with Psychosocial Disabilities (Porque)  
Pakistan Islamic Medical Association  
Peace Winds Japan  
Poverty Alleviation Bureaus of Chengdu and Ziyang  
Project Fumbaro Eastern Japan  
Qinghai Poverty Alleviation and Development Bureau  
Sarhad Rural Support Programme  
Sichuan Province Foundation for Poverty Alleviation (SFPA)  
Zhang County Poverty Alleviation and Development Bureau (ZCPADB)  
Schools & Tertiary Institutions  
Canadian International School  
Convent of the Holy Infant Jesus  
Methodist Girls School (MGS)  
Millenia Institute  
Stamford International American School  
Swiss Cottage Secondary School  
Raffles Institution



# ACKNOWLEDGEMENTS

We would like to express our heartfelt appreciation to donors, partners and supporters who have contributed their resources, time, and expertise. Their generosity has enabled us to reach the most vulnerable populations, ensuring that no one is left behind.

## Acknowledgment of Individual Donors

As we take a moment to reflect on the past year documented in this annual report, we feel compelled to extend our heartfelt gratitude to our individual donors. Your unwavering support has been absolutely vital to our mission at Mercy Relief. In a world where need often feels overwhelming, it is your generosity that ignites hope and inspires change. Whether your contributions have been large or small, each donation has made a significant and measurable impact on the lives of those we serve during their most challenging times.

This year particularly stands out as a testament to the power of collective action. Thanks to your kindness and generosity, we were equipped to respond swiftly to a variety of crises that emerged throughout the year. From natural disasters to humanitarian emergencies, your support enabled us to distribute essential relief goods, provide critical medical assistance, and facilitate long-term recovery efforts in communities that were profoundly affected. Your steadfast commitment to making a difference empowers us to extend our reach, touch more lives, and expand the initiatives that serve vulnerable populations, ensuring that we are always prepared to lend a helping hand when it is needed most.

Every one of you embodies the true spirit of compassion and generosity, and your belief in our work fuels our dedication to those we serve each day. The inspiring stories of resilience and hope from the individuals and families we help are not just statistics; they are a powerful testament to the ripple effect of your philanthropy. Each life transformed and every smile rekindled is a direct result of your compassionate giving.

We are proud to acknowledge the invaluable role that individual donors play in our journey at Mercy Relief. Your contributions do not merely support our immediate response efforts; they help build a sturdy foundation for sustainable change in the communities that we engage with. By investing in our mission, you are participating in a larger narrative of hope and healing that extends far beyond immediate relief efforts. Your generosity makes it possible for us to create lasting impacts, fostering resilience and empowerment among those who have experienced hardship.

We deeply thank you for being our partners in compassion and for championing the noble cause of those in need. Your commitment to supporting humanitarian efforts ensures that we are equipped to face any challenge that comes our way. Together, we can continue to change lives and bring hope to the most vulnerable among us. As we look forward to another year of collaboration and impact, we remain guided by our shared commitment to humanitarian aid and support, and we are excited about the possibilities that lie ahead.

# GETTING INVOLVED

Mercy Relief not only brings individuals together to partner in humanitarian efforts, but the organisation also works towards forging connections in various sectors to provide well-rounded support to the communities we serve.

## Donors & Sponsors

By supporting the work we do financially, you are scaling up our impact locally and helping us reach out to more communities affected by natural disasters regionally. All proceeds raised will go into transforming the lives of survivors both near and far – and you will hear real stories about it. Donations to Mercy Relief’s Impact Fund will enjoy 250% tax deduction.



[www.mercyrelief.org/donate](http://www.mercyrelief.org/donate)

## Corporate CSR Initiatives

More than just doing good or giving your time, create a deeper and more tangible impact through our framework of quality, holistic content, and metrics.

## Interns

Make every moment count by joining our internship programme! Gain real-life exposure on planning and fundraising for disaster relief aid & post-disaster projects, outreach programs & social media campaigns to engage the public, corporate organisations, potential donors, schools & tertiary institutions.

## Connect with Us:



**Instagram**  
[@mercy\\_relief](https://www.instagram.com/mercy_relief)



**Facebook**  
[@MercyReliefOfficial](https://www.facebook.com/MercyReliefOfficial)

## Schools & Tertiary Institutions

Host us through assembly talks and sharing sessions – and help others learn more about the humanitarian sector, as well as our disaster relief efforts throughout Asia Pacific.

Drop an email to us at [intouch@mercyrelief.org](mailto:intouch@mercyrelief.org)



#### CONTACT US

Mercy Relief Limited

160 Lorong 1 Toa Payoh

#01-1558, Singapore 310160

+65 6332 6320

[www.mercyrelief.org](http://www.mercyrelief.org)

[intouch@mercyrelief.org](mailto:intouch@mercyrelief.org)

Unique Entity Number (UEN): 2003060362

Charity Registration Number: 01748

IPC Number: IPC000067